Reichert® 7
Auto Tonometer

Instructions for Use



Reichert®
AMETEK®

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Caution: Federal law restricts this device to sale by or on the order of a licensed physician. Rx only.

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Warnings & Cautions

Reichert Technologies® is not responsible for the safety and reliability of this instrument when:

- Assembly, disassembly, repair, or modification is made by unauthorized dealers or persons.
- Instrument is not used in accordance with this manual.

WARNING: AN INSTRUCTION THAT DRAWS ATTENTION TO RISK OF INJURY OR DEATH.



WARNING: UNITED STATES FEDERAL LAW AND EUROPEAN REGULATIONS REQUIRE THAT THIS DEVICE BE PURCHASED ONLY BY A PHYSICIAN OR A PERSON ACTING ON BEHALF OF A PHYSICIAN.

WARNING: THIS INSTRUMENT SHOULD BE USED IN STRICT ACCORDANCE WITH THE INSTRUCTIONS OUTLINED IN THIS MANUAL. THE SAFETY OF THE OPERATOR AND THE PERFORMANCE OF THE INSTRUMENT CANNOT BE GUARANTEED IF USED IN A MANNER NOT SPECIFIED BY REICHERT TECHNOLOGIES.

WARNING: DO NOT REPAIR OR SERVICE THIS INSTRUMENT WITHOUT AUTHORIZATION FROM THE MANUFACTURER. ANY REPAIR OR SERVICE TO THIS INSTRUMENT MUST BE PERFORMED BY EXPERIENCED PERSONNEL OR DEALERS WHO ARE TRAINED BY REICHERT OR SERIOUS INJURY TO THE OPERATOR OR PATIENT MAY OCCUR.

WARNING: MODIFICATIONS TO THIS INSTRUMENT ARE NOT ALLOWED. ANY MODIFICATION TO THIS UNIT MUST BE AUTHORIZED BY REICHERT OR SERIOUS INJURY TO THE OPERATOR OR PATIENT MAY OCCUR.

WARNING: IF THIS INSTRUMENT IS MODIFIED, APPROPRIATE INSPECTION AND TESTING MUST BE CONDUCTED TO ENSURE CONTINUED SAFE USE OF THIS INSTRUMENT.

WARNING: TO AVOID RISK OF ELECTRIC SHOCK, THIS EQUIPMENT MUST ONLY BE CONNECTED TO A SUPPLY MAINS WITH PROTECTIVE EARTH OR DAMAGE TO THIS INSTRUMENT AND/OR INJURY TO THE OPERATOR OR PATIENT MAY OCCUR.

WARNING: ENSURE THAT THE VOLTAGE APPLIED TO THE UNIT IS THE SAME AS THE VOLTAGE THAT IS INDICATED ON THE DATA PLATE OR DAMAGE TO THE INSTRUMENT AND/OR INJURY TO THE OPERATOR OR PATIENT MAY OCCUR.

WARNING: THIS INSTRUMENT MUST BE PLUGGED INTO AN OUTLET WITH AN EARTH GROUND. DO NOT REMOVE OR DEFEAT THE EARTH GROUND CONNECTION ON POWER INPUT CONNECTOR OR THE UNIT'S POWER CORD OF THIS INSTRUMENT OR DAMAGE TO IT AND/OR INJURY TO THE OPERATOR OR PATIENT MAY OCCUR.

WARNING: THE EQUIPMENT OR SYSTEM SHOULD NOT BE USED ADJACENT TO OR STACKED WITH OTHER EQUIPMENT AND THAT IF ADJACENT OR STACKED USE IS NECESSARY, THE EQUIPMENT OR SYSTEM SHOULD BE OBSERVED TO VERIFY NORMAL OPERATION IN THE CONFIGURATION IN WHICH IT WILL BE USED.

WARNING: THIS INSTRUMENT IS NOT SUITABLE FOR USE IN THE PRESENCE OF FLAMMABLE ANESTHETIC MIXTURES, SUCH AS OXYGEN OR NITROUS OXIDE.

WARNING: DO NOT PLACE FINGERS INTO THE OPENING SURROUNDING THE NOSEPIECE.

WARNING: FLOORS SHOULD BE WOOD, CONCRETE OR CERAMIC TILE. IF FLOORS ARE SYNTHETIC, THE RELATIVE HUMIDITY SHOULD BE AT LEAST 30%. FAILURE TO ADHERE TO THIS REQUIREMENT MAY RESULT IN AN ELECTROSTATIC DISCHARGE EVENT BETWEEN A PATIENT AND THE INSTRUMENT.

Warnings & Cautions (continued)

CAUTION: AN INSTRUCTION THAT DRAWS ATTENTION TO THE RISK OF DAMAGE TO THE PRODUCT.



CAUTION: THE INTERNAL CIRCUITRY OF THE INSTRUMENT CONTAINS ELECTROSTATIC DISCHARGE SENSITIVE DEVICES (ESDS) THAT MAY BE SENSITIVE TO STATIC CHARGES PRODUCED BY THE HUMAN BODY. DO NOT REMOVE THE COVERS WITHOUT TAKING PROPER PRECAUTIONS.

CAUTION: THIS INSTRUMENT IS NOT INTENDED TO BE CONNECTED TO EQUIPMENT OUTSIDE THE CONTROL OF REICHERT TECHNOLOGIES OR MUST BE TESTED TO AN APPLICABLE IEC OR ISO STANDARDS.

CAUTION: DO NOT USE SOLVENTS OR STRONG CLEANING SOLUTIONS ON ANY PART OF THIS INSTRUMENT AS DAMAGE TO THE UNIT MAY OCCUR. SEE MAINTENANCE SECTION FOR DETAILED CLEANING INSTRUCTION.

CAUTION: USE OF AMMONIA BASED CLEANERS ON THE LIQUID CRYSTAL DISPLAY (LCD) MAY CAUSE DAMAGE TO THE DISPLAY. SEE MAINTENANCE SECTION FOR DETAILED CLEANING INSTRUCTION.

CAUTION: MEDICAL ELECTRONIC EQUIPMENT NEEDS SPECIAL PRECAUTIONS REGARDING EMC AND NEEDS TO BE INSTALLED AND PUT INTO SERVICE ACCORDING TO THE EMC INFORMATION PROVIDED IN THIS DOCUMENT.

CAUTION: PORTABLE AND MOBILE RF COMMUNICATIONS EQUIPMENT CAN AFFECT MEDICAL ELECTRICAL EQUIPMENT.

CAUTION: THIS INSTRUMENT IS NOT TO BE USED NEAR MAGNETIC RESONANCE IMAGING OR HIGH-FREQUENCY EMITTING SURGICAL EQUIPMENT.

CAUTION: USE OF ACCESSORIES AND CABLES OTHER THAN THOSE SPECIFIED OR PROVIDED BY REICHERT COULD RESULT IN INCREASED ELECTROMAGNETIC EMISSIONS OR DECREASED ELECTROMAGNETIC IMMUNITY OF THE INSTRUMENT AND RESULT IN IMPROPER OPERATION.

CAUTION: PORTABLE RF COMMUNICATIONS EQUIPMENT (INCLUDING PERIPHERALS SUCH AS ANTENNA CABLES AND EXTERNAL ANTENNAS) SHOULD BE USED NO CLOSER THAN 30 CM (12 INCHES) TO ANY PART OF THE INSTRUMENT, INCLUDING CABLES SPECIFIED BY THE MANUFACTURER. OTHERWISE, DEGRADATION OF THE PERFORMANCE OF THIS INSTRUMENT COULD RESULT.

Symbols

Symbol Information

The following symbols appear on the instrument:


Caution symbol indicating important operating and maintenance instructions that are included in this manual


Type B Applied Part


Alternating Current Power


Protective Earth Connection

I O
ON / OFF



Date of Manufacture


Manufacturer

REF
Catalog Number

S/N
Serial Number


Waste of Electrical and Electronic Equipment

CE
1639
Compliance to Medical Device Directive 93/42/EEC



Authorized to mark given by Intertek ETL Semko for conformance with electrical standards


Accompanying Documents must be consulted



Authorized Representative in European Community



Authorized Representative for Switzerland


Fragile Contents in Shipping Container - handle with care


Keep Dry - Package shall be kept away from rain


This Way Up - Indicates correct upright position of package

Introduction

Congratulations on your purchase of the Reichert® 7 Auto Tonometer.

The Reichert 7 is an auto-aligning, non-contact tonometer used to measure the intraocular pressure of the eye by delivering a very soft air puff or puffs to the eye.

These Instructions for Use is designed as a training and reference manual for operation, maintenance, and troubleshooting. We recommend that you read it carefully prior to use and follow the instructions in the guide to ensure optimum performance of your new instrument. Properly trained eyecare professionals such as ophthalmologists, optometrists, opticians and eye care technicians should operate this instrument.

Please retain this guide for future reference and to share with other users. Additional copies can be obtained from your authorized Reichert Technologies dealer or contact our Customer Service department directly at:

Tel: +1 716-686-4500
Toll Free: 888-849-8955
Fax: +1 716-686-4555
E-mail: reichert.information@ametek.com

Indications for use

A tonometer is indicated for measuring intraocular pressure to aid in the screening and diagnosis of glaucoma.

Contraindications

Use of the Reichert 7 is contraindicated in instances of:

- Edematous/ulcerated cornea
- Following keratoplasty
- Following penetrating trauma

Instrument Setup

Great care has been taken to deliver your new Reichert 7 Auto Tonometer to you safely. The container and packaging was specially designed to transport this unit. Please retain the packaging if future transportation is required.



Accessories Box


Inner Box


Opened Inner Box

Unpacking Instructions

Please remove the packaging material from the instrument in the following manner (Refer to images on left).

The instrument is packaged in a shipping container to protect the instrument from damage during shipment. Please read the Instructions for Use before operating the unit. A Quick Reference Card is provided for your convenience and reference during operation of the unit.

1. Remove the accessories from the shipping container.

   Accessories box contains:
   - Printer Paper (P/N 12430-887)
   - Dust Cover (P/N 16050-089)
   - Quick Reference Card (P/N 16050-104)
   - Instructions for Use (P/N 16050-101)
   - Forehead Rest Pad (Spare) (P/N 16050-170)
   - Power Cord (P/N RCBL10040 - 110V) or (P/N RCBL10041 - 230V)
   - Package of Pipe Cleaners - (P/N 16170-004)
   - Package of Cotton Swabs (P/N 16170-005)
2. Remove the Top Foam (4 corners) from the shipping container.
3. Locate the handles on the sides of the inner box and remove the inner box.
4. Lay the inner box on its side and remove the tape.
5. Remove the foam top and bottom inserts from the inner box.
6. Lift the Reichert 7 out of the inner box.
7. Take the Reichert 7 out of the plastic bag and set the unit on a secure table.
8. Place the packing material in a safe place so that if transportation is required in the future, it will be available.

Instrument Setup (continued)

Application of Input Power

WARNING: CARE MUST BE TAKEN TO ARRANGE THE CABLES FOR THE ACCESSORIES SUCH THAT THEY DO NOT PRESENT A TRIPPING HAZARD TO THE EXAMINER OR A DANGER TO THE PATIENT.

WARNING: POSITION THIS INSTRUMENT SO THAT IT IS NOT DIFFICULT TO OPERATE THE DISCONNECTION DEVICE (PLUG).

1. After the unit is in its secure location, apply the correct input voltage to the instrument using the Power Cord from the Accessory Tray.
2. Press down on the "|" located on the ON/OFF Switch. The power inlet is located on the underside of the unit (Refer to page 10, item 8, for its location).
3. Read the Instructions for Use and the Quick Reference Card before operating this instrument.

WARNING: DO NOT REMOVE THE OUTSIDE COVERS OF THE UNIT OR ATTEMPT TO REPAIR ANY INTERNAL PARTS. REPAIR AND SERVICE OF THE UNIT MUST BE PERFORMED BY EXPERIENCED PERSONNEL OR DEALERS THAT ARE TRAINED BY REICHERT.

CAUTION: ENSURE THAT THE VOLTAGE APPLIED TO THE UNIT IS THE SAME AS THE VOLTAGE THAT IS INDICATED ON THE DATA PLATE NEXT TO THE INPUT CORD RECEPTACLE OR DAMAGE TO THE UNIT MAY OCCUR.

CAUTION: FOR CONTINUED PROTECTION AGAINST THE RISK OF FIRE, ANY REPLACEMENT OF DAMAGED FUSES MUST BE IN ACCORDANCE WITH THE RATING AS INDICATED IN THE SPECIFICATIONS SECTION OF THIS MANUAL.

Disconnection of Input Power

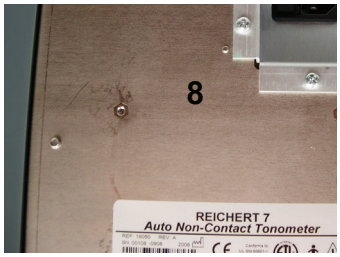
1. At any time, the power switch can be set to OFF. The unit does not have a power down sequence. To terminate operation of this instrument, press the ON / OFF switch to the OFF position (O).
2. If this instrument is intended to be OFF for an extended period of time, it can be disconnected from power by detaching the power cord from the its receptacle.

Instrument Setup (continued)











Parts Identification

1. **Operator Display:** Displays measurement data.
2. **Printer Door:** Door (push to open) to access printer paper.
3. **Forehead Rest:** Alignment mechanism that moves right or left for correct patient positioning.
4. **Nosepiece Objective:** Air tube that emits “air puff.”
5. **Canthus Alignment Marks (right and left side):** Alignment mark that indicates the vertical position of the center of the patient’s eye.
6. **ON/OFF Switch:** Switch that controls input power to the unit. “O” indicates OFF, and “ | ” indicates “ON.”
7. **USB Port:** Communication port that transfers data to a computer.
8. **Main Power Connector and Fuse Holder:** Connection point for input power and the fuses. Press the top tab and bottom tab together on the fuse panel to remove the fuse holder and fuses. It is located on the underside of the unit.
9. **Printer:** Thermal printer supplied with the unit.

Accessories

- Chinrest (P/N 16049)
- Printer Paper (5 Pack) (P/N 12441)
- Dust Cover (P/N 16050-089)
- Quick Reference Card (P/N 16050-104)
- USB Cable - 6 ft. (1.8m) (P/N 15205-431)
- Forehead Rest Pad (Spare) (P/N 16050-170)
- Power Cord (P/N RCBL10040 - 110V) or
  (P/N RCBL10041 - 230)

Instrument Setup (continued)

Icon Definition

The Reichert 7 incorporates a user-friendly icon/menu-based operating system that will increase the speed of measurements, training and use. Listed below are the icons that are used during the operation of this instrument.

Icon	Icon Description
	MENU — Accesses secondary level menus such as setup and help
	MEASURE — Initiates a single-puff measurement process
	MULTI MEASURE — Initiates a multi-puff measurement process
	DEMO — Allows patient to feel a soft demonstration air puff
	CLEAR DATA — Clears both right and left data on the Operator Display and in memory
	PRINT — Sends data to the printer
	SERVICE — Displays service information
	CANCEL — Cancels measurement process
	BACK — Returns to preceding screen
	SERVICE HISTOGRAM — Displays a histogram of the last 400 measurements

Instrument Setup (continued)

Default Settings

The Reichert has default settings that are set at the factory. To view a summary of these settings, refer to page 13. To view a detailed definition and explanation of each setting, refer to pages 14 through 17.

CAUTION: DO NOT USE A POINTED OBJECT TO TOUCH THE SCREEN OR DAMAGE TO THE DISPLAY MAY RESULT.

Follow these steps to customize the default settings:

1. Tap the MAIN MENU icon.
2. Tap the appropriate setup category (e.g., Printout Setup).
3. Tap the desired parameter to select it.
4. Tap the BACK icon to return to the previous menu screen.
5. Tap the BACK icon on the main Settings screen to return to the main screen

Instrument Setup (continued)

Default Settings (continued)

This instrument is sent from the factory with measurement, printer, communication, and miscellaneous parameters set to default settings. These settings can be changed to suit the needs of the individual operator or clinician. A summary of these settings is given below with the default selections shown in bold type. To customize these settings, follow the steps provided on page 12, Instrument Setup, Default Settings.

Customized Options

This instrument has the following default settings:

Tonometer Setup: (page 14)

Pressure: **mmHg**, kPa
Measurements: **3,** 4

General Setup: (page 15)

Language: **Eng,** Fra, Deu, Esp, Por, Ita
Tone: **On,** Off
Sleep: **5**, 10, 15, 20, Off
Brightness: * * * * * ***** * * * * *
Eye Title: **Right/Left,** OD/OS

Printout Setup: (page 16)

Printer: **On,** Off
Date Format: **MDY,** DMY, YMD
Time Format: **AM/PM,** 24 HR
Date: 01/28/2018
Time: 05:00PM
Practice: **Reichert**

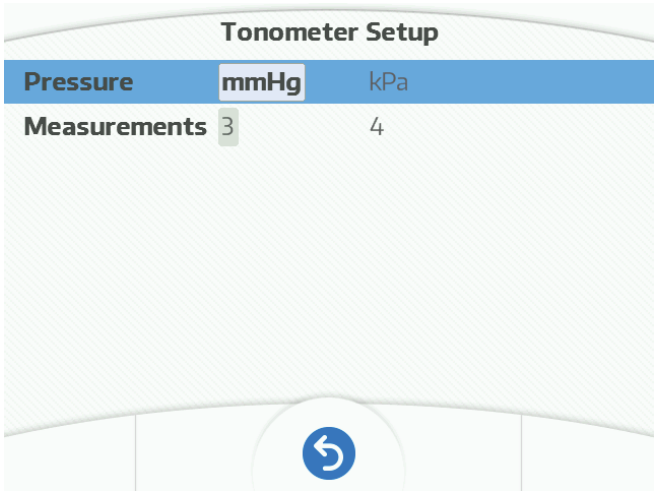
Communication Port Setup: (page 17)

Baud: 2400, 4800, 9600, **19200**
Data Bits: 7, **8**
Parity: **None,** Odd, Even
Stop Bits: **1,** 2

Note: Default settings are shown in **Bold** type.

Instrument Setup (continued)

Tonometer Setup

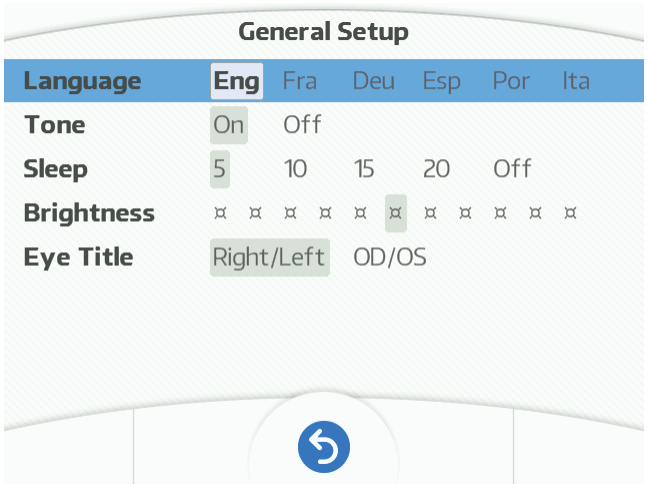


The following options are available in the Tonometer Setup menu:

Parameters	Settings
PRESSURE	Choose either millimeter of mercury (mmHg) or kilo Pascals (kPa).
MEASUREMENTS	Choose either 3 or 4 measurements for the multi-measure button function.

Instrument Setup (continued)

General Setup

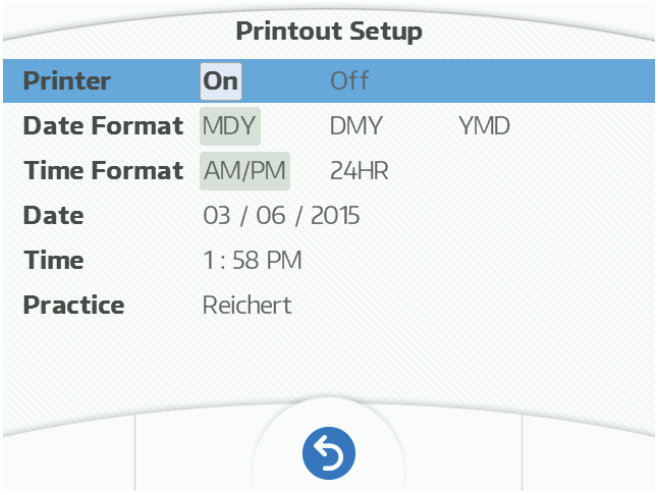


The following options are available in the General Setup menu:

Parameters	Settings
LANGUAGE	Sets the language that appears on the Operator Display.
TONE	Sets the audible tone indicator (“beep”) to be silent (OFF) or audible (ON). **Note:** Any time a selection is made on the touch screen, a beep will sound if the option is set to “ON”.
SLEEP	Sets the duration of time (5, 10, 15, 20 or Off) that the instrument is inactive before it enters the “sleep” mode (the Operator Display goes blank when the “sleep” mode is active). To illuminate (“wake”) the Operator Display after the “Sleep” mode is active, touch the screen. **Note:** When unit comes out of sleep mode, any measurements that were not cleared prior to the activation of the sleep mode will still appear, but the measurement buttons will be disabled in order to prevent accidentally combining data from two different patients. Any previous measurements must be output or cleared before taking new readings.
BRIGHTNESS	Adjusts the brightness of the Operator Display by touching the desired level.
EYE TITLE	Displays the eyes as either Right/Left or OD/OS.

Instrument Setup (continued)

Printout Setup

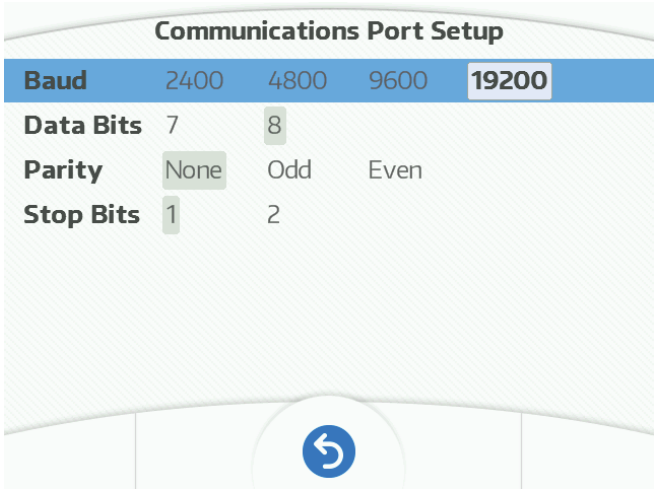


The following options are available in the Printout Setup menu:

Parameters	Settings
PRINTER	Option that sets the printer to print (ON) or not to print (OFF) when the PRINT icon is touched.
DATE FORMAT	Choose the date format to display on the printer paper: D=Day, M=Month, Y=Year.
TIME FORMAT	Choose the time format: AM/PM or 24 HR.
DATE	Change the current date. Touch to select a date field and use the PLUS (+) or MINUS (-) icons to modify the value.
TIME	Change the current time. Touch to select a time field and use the PLUS (+) or MINUS (-) icons to modify the value.
PRACTICE	Up to 29 characters (letters and numbers) can be printed at the bottom of the printer paper. To change the characters, use the PLUS and MINUS icons to scroll through the alphabet. Once you find the letter you need, touch the RIGHT or LEFT icon to move horizontally to the next letter. To exit, touch the SELECT icon, then the RETURN icon.

Instrument Setup (continued)

Communications Port Setup



The Reichert 7 can transfer data to an external device, such as a computer, through the USB port.

The following options are available in the Communications Setup menu:

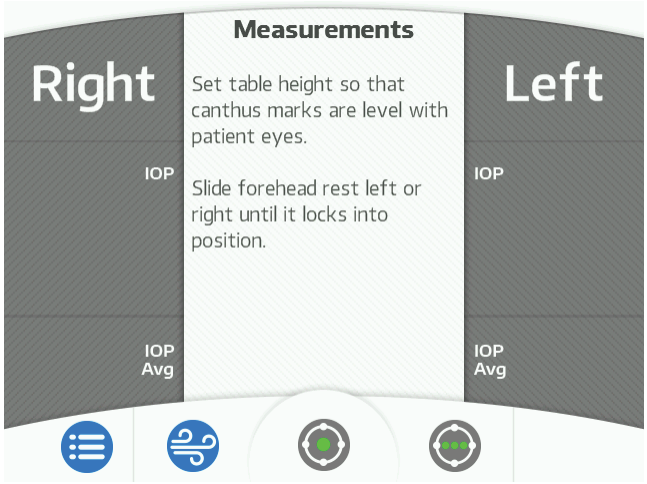
Parameters	Settings
BAUD	Serial transmission data rate, transfers in bits per second (bps).
DATA BITS	Number of bits that make up data transmission word.
PARITY	Bits added to data transmission used to detect transmission errors. None, Odd, or Even are the available options.
STOP BITS	Number of bits added to the end of the data transmission word to signal the end of transmission.
PRINTER	Option that sets the printer to print (ON) or not to print (OFF) when the print button is pressed. When the printer is set to OFF, the patient data is sent only to the USB port. When the printer is set to ON, the patient data is sent to the printer and the USB port.

Instructions for Use

Alignment and Measurement



When power is applied to the Reichert 7, it initially performs a system check. After completion of the system check, the title screen will be displayed.

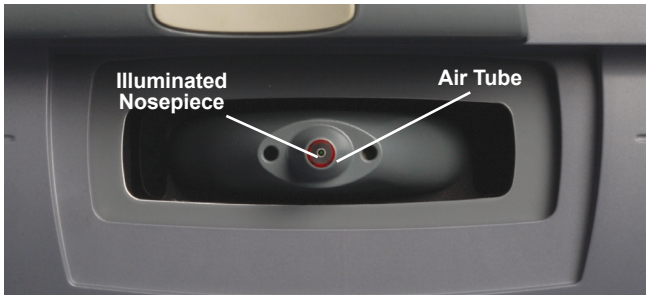


The Operator Display then displays a message to move the Forehead Rest fully to the left or right until it locks into position (if it is not already in this position).

Alignment and Measurement (continued)



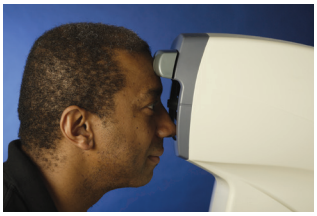
The Reichert 7 features a fully automated alignment system that enables the instrument to align itself to the apex of the patient's left or right eye. This innovative system makes the measurement process quicker and more comfortable for the patient. Perform the following steps to take a measurement of the patient's eye.



1. Instruct the patient to locate the air tube inside the red circle on the end of the nosepiece.
2. After they have located the air tube, have the patient find the green target inside the air tube and then slowly lean forward until their forehead is on the soft pad in the middle of the Forehead Rest. Refer to page 20.

-continued-

Alignment and Measurement (continued)



Proper Patient Alignment
(Chin close to unit.)

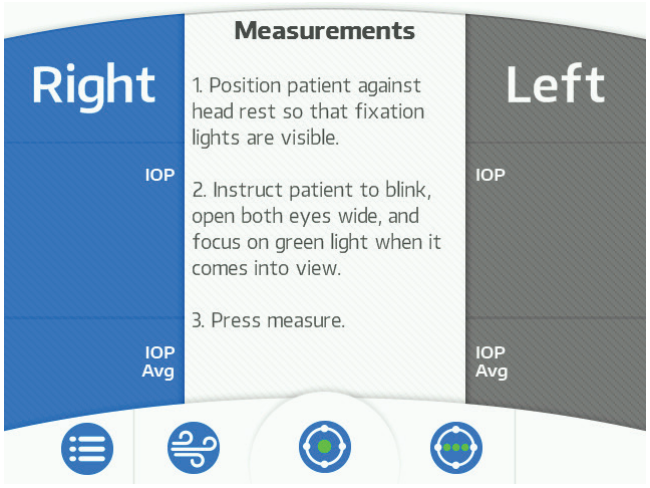


Improper Patient Alignment
(Chin moved away from unit.)

Note: If the patient cannot see the green target, use the canthus marks on the sides of the instrument to set the vertical alignment of the eye, and then ask the patient to move forward until the center of their forehead is pressed against the Forehead Rest pad.

Note: Verify that the patient is seated comfortably on the patient side of the instrument.

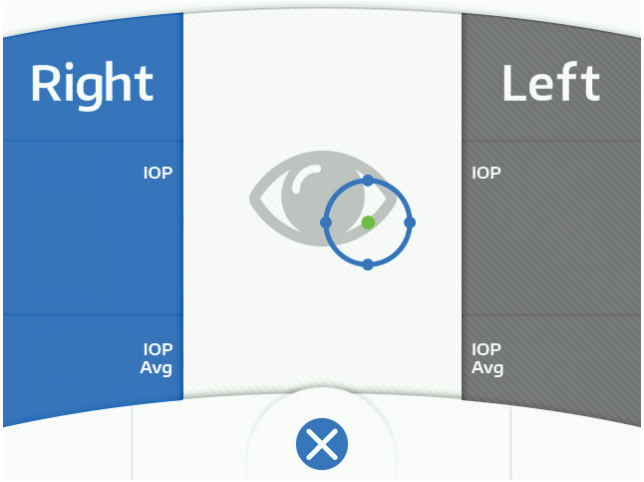
Note: Position the patient in a way that encourages them to lean forward with their chin as close to the instrument as possible. This will reduce the difficulties associated with misalignment and low confidence readings.



3. Once the patient is leaning against the Forehead Rest, touch the Measure icon to begin the measurement process.

Note: Touching the Measure icon (one puff) will initiate a measurement with one puff. Touching the Multi Measure icon will initiate a measurement with multiple rapid puffs.

Alignment and Measurement (continued)



4. During the positioning process, the Operator Display will change and look similar to the one shown above.

Note: The aligning icon will move around on the Operator Display when the patient is within the instrument's acquisition zone. As the positioning system aligns to the apex of the eye, the icon will move to the center of the screen and align over the center alignment target. Once the positioning system is aligned, the air "puff" or "puffs" are delivered to the eye and the pressure is acquired.

Note: If the instrument has trouble acquiring the patient's eye during the measurement process (e.g., it keeps aligning, but never takes a reading), ask the patient to:

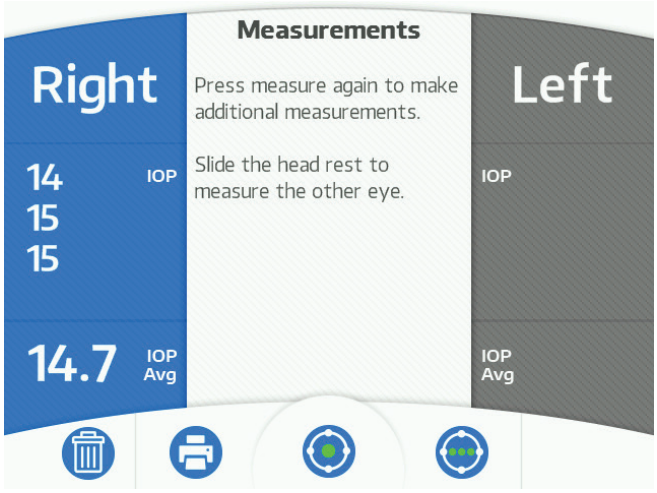
- Remain still and try not to move
- Open their eyes wider, or
- Tilt their head towards the window.

Note: If the instrument still experiences difficulty aligning to the patient's eye, refer to the Maintenance section of this manual and perform the Position Window Cleaning procedure.

-continued-

Alignment and Measurement (continued)

5. After the measurement is completed for the first eye, ask the patient to move their forehead away from the instrument.
6. There are several options available at this point:
    a. The Forehead Rest may be slid to the opposite side to continue taking measurements on the other eye.
    b. All data may be cleared and other measurements taken (touch the CLEAR icon).
    c. The data can be printed (touch the PRINT icon).

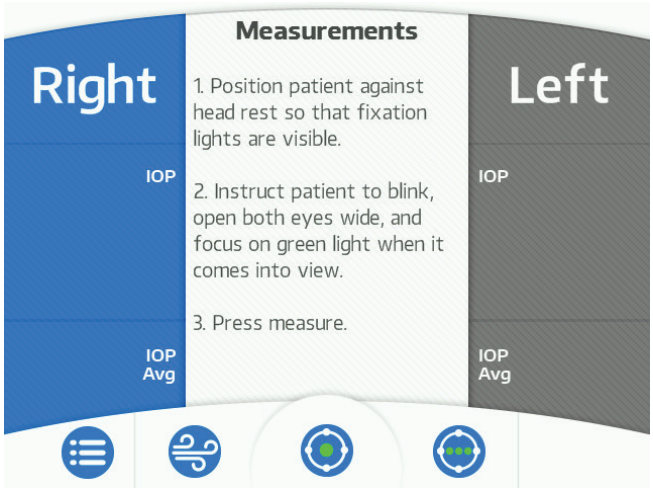


Note: The instrument will print out the data from both eyes if the PRINT icon is touched after both eyes are measured.

Demo Puff

Pressing the button under the DEMO icon initiates a sample air puff. This can be used to demonstrate the air puff to the patient.

After the DEMO button is pressed and the air puff is delivered, the Reichert 7 conducts a systems check to ensure its optimum performance.



Note: The DEMO icon will not display if there are measurements displayed on the screen (Touch the DELETE icon to make it visible).

Low Confidence Readings

During the measurement process, the Reichert 7 may detect a condition that could create a low confidence reading, identified by an asterisk after the reading.

Asterisk readings can result from blinking or interference from a patient's eyelashes. These measurements are highlighted with an asterisk next to the reading as shown below.

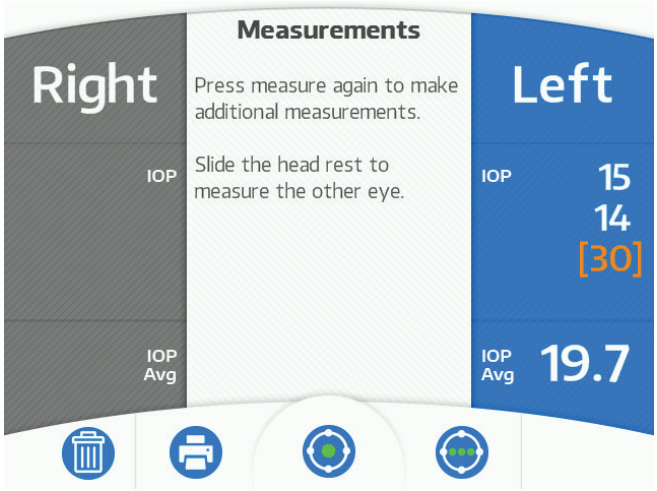


Note: If a reading is followed by an asterisk, that reading will be used in the computation of the average value. A third measurement can be taken by touching the MEASURE icon, which will result in the replacement of the asterisk reading with the new reading. Touching the MULTI MEASURE icon will take three new readings.

Low Confidence Readings (continued)

Measurements with the Reichert 7 are made within a few milliseconds after the instrument “puffs” the eye. Since this measurement cycle is so short, IOP readings can be acquired at different times within a cardiac pulse period. Therefore, repetitive readings for an eye may fluctuate from 2 to 4 mmHg during this cardiac period.

Occasionally a reading greater than 4 mmHg may be shown (referred to as a “flier”) due to patient movement or other reasons. The Reichert 7 distinguishes these readings by placing the value in brackets, as shown on the screen below.



Note: If a reading is in brackets (a “flier”), it will be used in the computation of the average value and cause the average value to be out of range from the non-bracket readings. A third measurement can be taken by touching the MEASURE icon, which will replace the “flier” reading. Touching the MULTI MEASURE icon will take multiple new readings.

Too Far Activated

During the measurement process, the Reichert 7 may detect a situation where the patient's eye is too far from the nosepiece. Should this occur, the instrument will return to the home position, and the screen will change to that shown below.



Should this situation arise, ask the patient to move away from the instrument, reposition the patient, and then proceed with the next measurement.

Printing Measurement Data



To print the measurement data, touch the PRINT icon.
A sample printout is shown below:

Name: _____

08/08/2010 01:11 PM

	(R)	(L)
	17	16
	16	16
	16	16
	—	—
Avg	[16.3]	[16.0]

Reichert

Sample Printout



If you decide not to make a printout, touch the CLEAR DATA icon. This will clear all data from the memory and the screen. The instrument is now ready for the next patient.

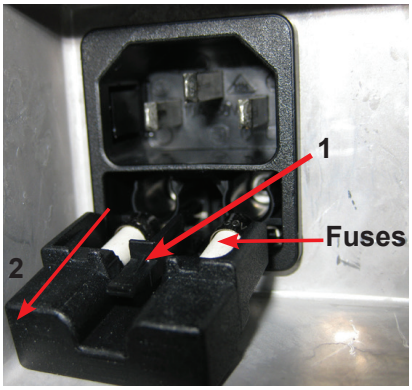
Cleaning & Maintenance

Fuses

WARNING: DISCONNECT POWER BEFORE ATTEMPTING TO REMOVE THE FUSES OR SERIOUS INJURY OR DEATH MAY OCCUR.

Replace the fuses in the Power Input Module with the fuses indicated in the Specifications section of this manual.

1. Remove input power to the instrument.
2. Press down on the tab in the middle of the Power Input Module to release the Fuse Holder. Refer to item 1.
3. Pull the fuse holder out of the input module. Refer to item 2.
4. Install new fuses that are indicated in the Specification section of this manual into the Fuse Holder.
5. Push the Fuse Holder into the Power Input Module until it snaps into place.



Fuse Location

Printer Paper

To change the printer paper, remove the printer paper door to expose the printer paper compartment. Remove the cardboard roll and place a new roll of thermal printer inside the printer paper compartment as shown below. To order replacement thermal paper, call your local dealer and ask for Reichert replacement paper.


Printer Paper Replacement

Cleaning

WARNING: FOLLOW THE CLEANING AND MAINTENANCE INSTRUCTIONS ON THE FOLLOWING PAGES. THESE ARE THE ONLY MANUFACTURER APPROVED INSTRUCTIONS. FLAMMABLE CLEANING AGENTS AND/OR AEROSOLS SHOULD NOT BE USED TO CLEAN ANY PART OF THE INSTRUMENT. USE OF THESE AGENTS MAY RESULT IN INJURY TO A PATIENT OR OPERATOR OR DAMAGE TO THE INSTRUMENT.

When cleaning the Reichert 7, use one of the following approved cleaning solutions:

- Soap and Water
- 70% Isopropyl Alcohol
- 5.25% Bleach and Water Solution
- 7.5% Hydrogen Peroxide and Water Solution
- Sani-cloth* Prime Germicidal Wipes (Didecyl Dimethyl Ammonium Chloride, isopropyl alcohol and ethyl alcohol.)
- Ethyl Alcohol (can be used on everything except the Forehead Rest.)

External Cleaning

Clean the external surfaces of this instrument using a clean, soft cloth moistened with an approved cleaning solution.

Operator Display Cleaning

Use a clean, soft cloth moistened with an approved cleaning solution. Do not use any chemical solvent, acidic, or alkali solution.

* Sani-Cloth is a registered trademark of PDI, Inc., Woodcliff Lake, NJ.

Cleaning & Maintenance (continued)

Cleaning (continued)

Forehead Rest Cleaning

CAUTION: DO NOT USE ETHYL ALCOHOL ON THE FOREHEAD REST.

For hygienic reasons, the Forehead Rest may be cleaned with a clean cloth moistened with an approved cleaning solution.

Forehead Rest Pad Replacement

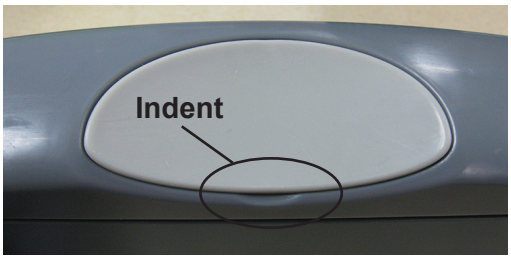
The Reichert 7 has a removable Forehead Rest Pad, to allow for easier replacement of the pad. Replacement Forehead Rest Pads can be purchased through your local authorized Reichert dealer under PN 16050-170.

On the bottom part of the Forehead Rest Pad, there is a small indent, which is to allow room to grip the pad with your finger.

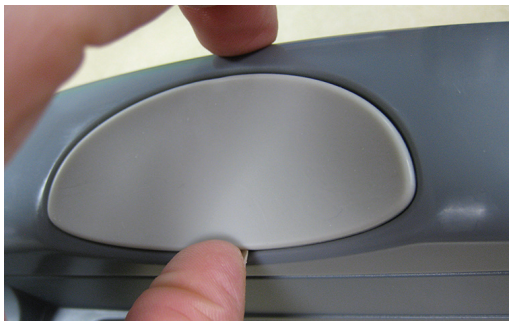
1. Grip the Forehead Rest Pad with your fingers at the Indent at the bottom of the pad.
2. Gently remove the Forehead Rest Pad by peeling it away from the Headrest.
3. Install a new Forehead Rest Pad by pressing it onto the grooves of the Headrest.

Note: Be sure the new Forehead Rest Pad is completely and firmly pressed down. If it is not, it could fall off.

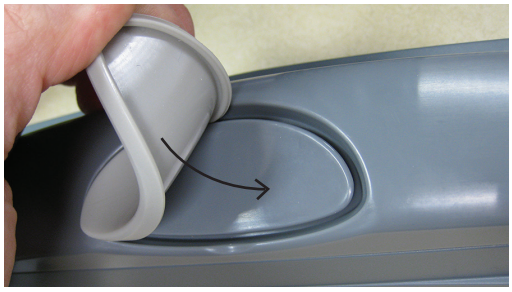
Note: If you have the old style Headrest Assembly and need to replace the Headrest, please contact Reichert.



Forehead Rest Pad Indent


Grip Forehead Rest Pad


Remove Forehead Rest Pad


Install Forehead Rest Pad

Cleaning & Maintenance (continued)

Positioning Windows and Airtube Cleaning

WARNING: TO REDUCE THE RISK OF INJURY, BE SURE THERE IS NO PATIENT OR OTHER PERSON LOOKING INTO THE AIRTUBE DURING THIS CLEANING PROCEDURE.

CAUTION: DO NOT USE SOLVENTS OR STRONG CLEANING SOLUTIONS ON THE ALIGNMENT WINDOWS OR DAMAGE TO THE WINDOWS WILL OCCUR.

Every 30 days, the on-screen display will remind the user to clean the instrument. When the Positioning Windows or the Applanation Windows become occluded with contaminants, degradation of the positioning signal occurs. When signal degradation occurs, the system may not recognize or position at the center of the eye. Consequently, the instrument will not find the center of the eye or align off center, which may prevent the unit from taking a measurement or can cause asterisk readings.

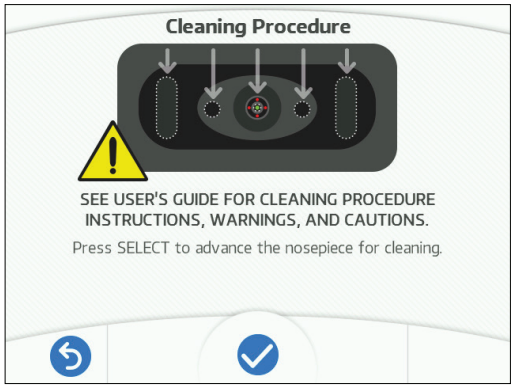
Note: Any time during cleaning press the DEMO PUFF icon to initiate a single puff.

1. Press the SELECT icon to Enter Cleaning mode if reminder appeared, or the Cleaning mode may be entered at any time from the main screen by pressing the MAIN MENU icon then selecting Cleaning Procedure.

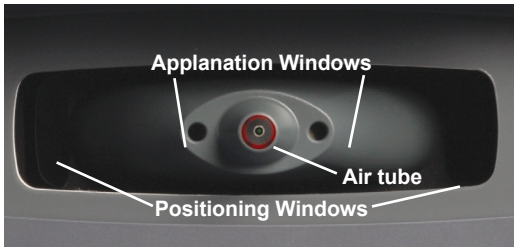
Note: If the cleaning mode is not entered after the 30 day reminder by the user pressing the BACK icon, then the 30 day reminder counter will be reset.

2. The nosepiece will advance for easy cleaning access.
3. Wipe the outside surfaces of the Positioning Windows and the Applanation Windows with a clean, long handle cotton-tip swab moistened with a lens cleaner or alcohol (70% isopropyl or ethanol).
4. Remove any remaining dust or foreign particles using only clean, dry, compressed air at less than 90 psig (620 kPa).
5. Using a Pipe Cleaner, slide it in and out of the Airtube a few times to remove any contaminants inside the Airtube.

CAUTION: BE SURE THERE IS NO PIPE CLEANER OR OTHER OBJECT IN THE AIRTUBE BEFORE PUFFING THE INSTRUMENT.

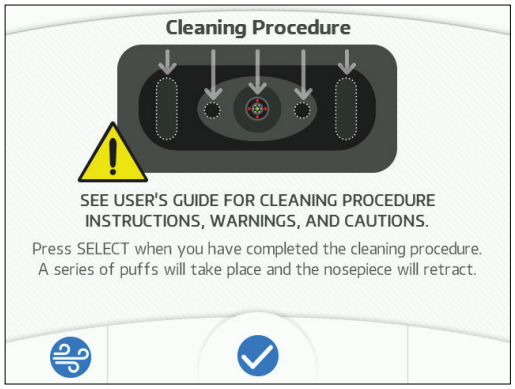


Cleaning Screen



Positioning Windows


Pipe Cleaners



Cleaning Screen - Done

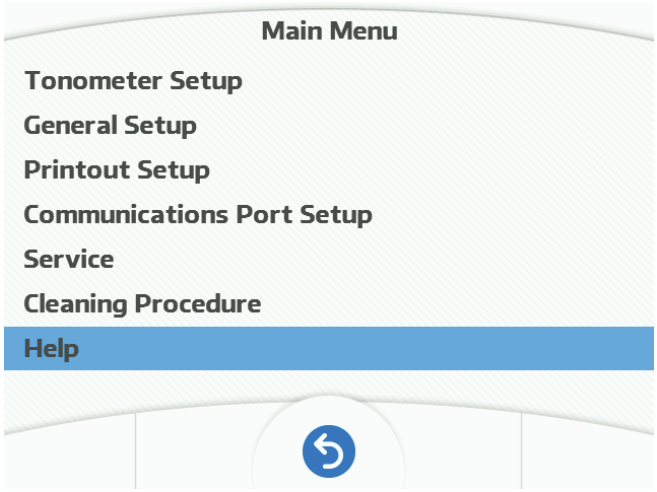
6. When cleaning is completed, press the SELECT icon and the Reichert 7 will initiate a series of puffs to clear potential contaminants from the airtube and the nosepiece will return to normal position.

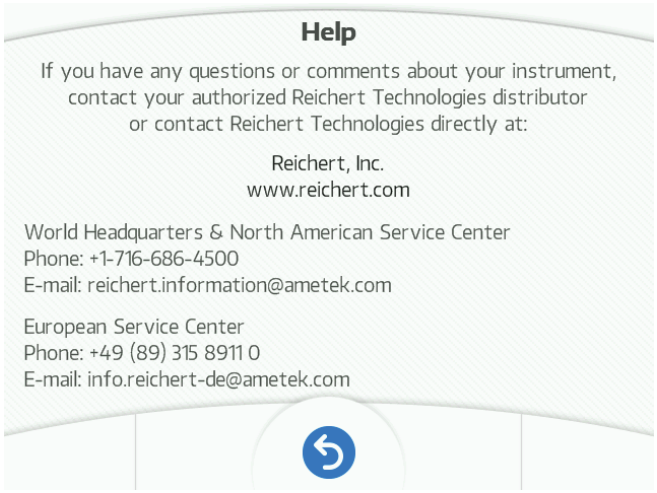
Troubleshooting

Help Screens

The Reichert 7 includes HELP screens, which provide useful information and tips on its operation. These screens are intended to be used as a quick reference to a selection of operations.

To access the HELP menu, touch the MENU icon. Press the DOWN ARROW icon until the cursor box is positioned on HELP. Then touch the SELECT icon to access the HELP screen.





Troubleshooting (continued)

Chart of Common Errors

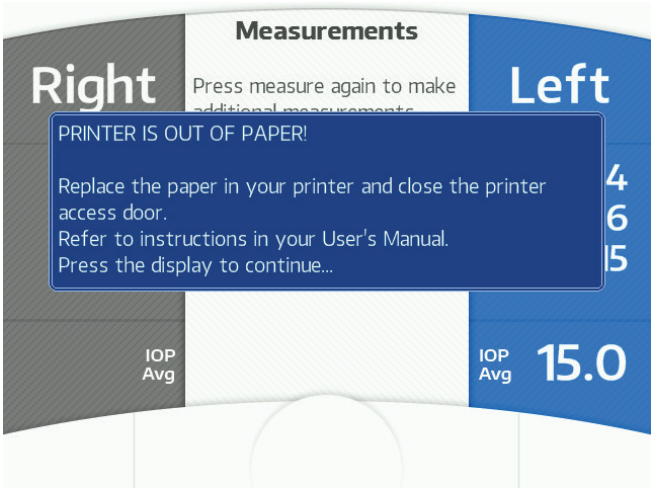
The following chart provides details of common problems and solutions for the Reichert 7.

Definition	Probable Cause	Solution
Screen blank.	Unit is in Sleep Mode.	Touch any icon.
	ON/OFF Switch is set to OFF.	Press the "|" on the ON/OFF Switch.
	Contrast is set too low.	Adjust contrast in Setup menu.
	Fuse(s) are blown.	Replace the blown fuse(s) (Refer to page 28). Press the ON/OFF Switch to OFF, wait two minutes, then press it to ON.
Instrument not responding to icon touch.	Instrument is "locked up." Touch screen needs recalibrating. (Re-boot unit while touching the screen to initiate calibration of the touch screen.)	Press the "blue dot" displayed on the screen at different locations to re-calibrate the touch screen.
"Position Patient" message shown.	Patient not looking at the green fixation LED.	Instruct patient to look for the green LED, then move in toward headrest.
Does not find the eye (moves straight out, then goes straight back).	Dirty Positioning Windows.	Clean the Positioning Windows (Refer to the Maintenance section of this manual).
	External light is confusing the positioning system.	Isolate sources of external light (e.g., incandescent or infrared light) and remove light source.
Finds one eye not the other. Infrared interference.	Light interference on measuring side.	Remove interference (e.g., infrared light source).
Will not take a reading.	Patient not holding still.	Encourage patient to remain still.
	Patient's eye too far from the Patient Window.	Ask patient to move toward the nosepiece.
	Patient not focusing on the target (eye moving around).	Ask patient to look only at target.
	Patient has dry eye.	Ask patient to blink their eyes.
	Dirty Positioning Windows.	Clean the Positioning Windows (Refer to the Maintenance section of this manual).
Asterisk readings or No Applanation readings shown.	Unit needs reboot of hardware.	Unplug unit, wait 2 minutes then apply input power.
	Dirty Positioning Windows.	Clean the Positioning Windows (Refer to the Maintenance section of this manual).
Printer is not printing.	Printer is out of paper.	Replace the paper with Reichert P/N 12241.
	Printer paper is installed backwards.	Reverse the printer paper.
	Not using Reichert thermal paper.	Replace the paper with Reichert P/N 12241.
Forehead Rest Pad fell off.	The Forehead Rest Pad has become loose and separated from the Headrest.	Replace the Forehead Rest Pad with P/N 16050-170. (Refer to the Maintenance section of this manual).

Troubleshooting (continued)

Print-Related Errors

If your printer runs out of paper during a print cycle, the following message will appear:



Note: If the printer paper runs out before printing all the measurement data, the data will be stored. Once the printer paper is replaced, a complete print out of all measurement data will start.

Specifications

Model: 16050 - Reichert 7

Physical Dimensions

Size:
Height: 19.8 in. (50.2 cm)
Width: 10.5 in. (26.7 cm)
Depth: 14.0 in. (35.6 cm)

Weight, unpacked: 23.0 lbs. (10.4 Kg)

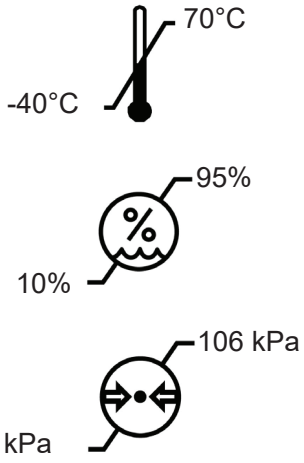
Electrical

Voltage: 100-240 VAC
Power: 60-85 VA
Frequency: 50/60 Hz
Fuses: Time-Lag (2.5A, 250V), 5 X 20mm

Measurement Range:
0 – 60 mmHg (ISO 8612 Tonometer Standard 7 – 60 mmHg)
Measurement Accuracy: The measurement accuracy of IOP is per ISO 8612.

Operational Conditions

Environmental:
The environmental conditions are as follows:
Operating:
Temperature: 10° C (50° F) to 35° C (95° F)
Relative Humidity: 30% to 90%
Atmospheric Pressure: 80 (23.6 in. Hg) to 106 kPa (31.3 in. Hg)
Transportation & Storage:
Temperature: -40° C (-40° F) to +70° C (158° F)
Relative Humidity: 10% to 95%
Atmospheric Pressure: 50 (14.8 in. Hg) to 106 kPa (31.3 in. Hg)



Disposal

This product does not generate any environmentally hazardous residues. At the end of its product service life, follow your local laws and ordinances regarding the proper disposal of this equipment.

Software Revision

The software revision can be obtained by contacting Reichert Technologies. The serial number identifies the manufacture date and will provide access to the software version.

Classifications

The Reichert 7 is classified as Class I Equipment.

Class I Equipment is equipment in which protection against electric shock does not rely on basic insulation only, but which includes an additional safety precaution in that means are provided for the connection of the equipment to a protective earth conductor in the fixed wiring of the installation in such a way which accessible metal parts cannot become live in the event of a failure of the basic insulation.

The Reichert 7 is classified as Type B Equipment.

Type B Equipment provides an adequate degree of protection against electrical shock, particularly regarding allowable leakage currents and reliability of the protective earth connection.

The Reichert 7 is classified as IPX0 Equipment.

IPX0 Equipment is ordinary equipment enclosed without protection against ingress of water.

According to the mode of operation, the Reichert 7 is a Continuous Operation instrument.

Guidance Tables

Table 201 – Guidance and Manufacturer's Declaration

Electromagnetic Emissions

All Medical Electrical Equipment and Medical Electrical Systems

Guidance and Manufacturer's Declaration – Electromagnetic Emissions

The Reichert 7 is intended for use in the electromagnetic environment specified below. The customer or user of the Reichert 7 should ensure that it is used in such an environment.

Emissions Test	Compliance	Electromagnetic Environment - Guidance -
Conducted and Radiated RF Emissions CISPR 11	Group 1	The Reichert 7 uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.
Conducted and Radiated RF Emissions CISPR 11	Class A	The Reichert 7 is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies building for domestic power.*
Harmonic Distortion IEC 61000-3-2	Class A	
Voltage Fluctuations and Flicker IEC 61000-3-3	Complies	

Note: *The emissions characteristics of this equipment make it suitable for use in industrial areas and hospitals (CISPR 11 class A). If it is used in a residential environment (for which CISPR 11 class B is normally required) this equipment might not offer adequate protection to radio-frequency communication services. The user might need to take mitigation measures, such as relocating or re-orienting the equipment.

Guidance Tables (continued)

Table 202 – Guidance and Manufacturer's Declaration

Electromagnetic Immunity

All Medical Electrical Equipment and Medical Electrical Systems

Guidance and Manufacturer's Declaration – Electromagnetic Immunity

The Reichert 7 is suitable for use in electromagnetic environment specified below. The customer or user of the Reichert 7 should ensure that it is used in such an environment.

Immunity Test	**IEC 60601 Test Level**	**Compliance Level**	**Electromagnetic Environment** - Guidance
Electrostatic Discharge IEC 61000-4-2	±8kV Contact ±2kV, ±4kV, ±8kV, ±15kV Air	±8kV Contact ±2kV, ±4kV, ±8kV, ±15kV Air	Floors should be wood, concrete or ceramic tile. If floors are synthetic, the R/H should be at least 30%.
Electrical Fast Transients / Bursts IEC 61000-4-4	±2kV Mains Power Lines ±1kV I/O Lines 100kHz repetition frequency	±2kV Mains Power Lines ±1kV I/O Lines 100kHz repetition frequency	Mains power quality should be that of a typical residential, commercial or hospital environment.
Surges IEC 61000-4-5	±0.5kV, ±1kV Line-to-line ±0.5kV, ±1kV, ±2kV Line-to-ground	±0.5kV, ±1kV Differential Mode ±0.5kV, ±1kV, ±2kV Common Mode	Mains power quality should be that of a typical residential, commercial or hospital environment.
Voltage Dips IEC 61000-4-11	0% Ut; 0.5 cycle at 0°, 45°, 90°, 135°, 180°, 225°, 270°, 315°	0% Ut; 0.5 cycle at 0°, 45°, 90°, 135°, 180°, 225°, 270°, 315°	Mains power quality should be that of a typical residential, commercial or hospital environment. If the user of the Reichert 7 requires continued operation during power mains interruptions, it is recommended that the Reichert 7 be powered from an uninterruptible power supply or battery.
	0% Ut; 1.0 cycle and 70% Ut; 25/30 cycles Single phase: at 0°	0% Ut; 1.0 cycle and 70% Ut; 25/30 cycles Single phase: at 0°	
Voltage Interruptions IEC 61000-4-11	0% Ut, 250/300 cycles	0% Ut, 250/300 cycles	
Power Frequency 50/60Hz Magnetic Field IEC 61000-4-8	30A/m 50 Hz or 60 Hz	30A/m 50 Hz or 60 Hz	Power frequency magnetic fields should be that of a typical residential, commercial or hospital environment.

Guidance Tables (continued)

Table 204 – Guidance and Manufacturer's Declaration

Electromagnetic Immunity

Medical Electrical Equipment and Medical Electrical Systems that are NOT Life-supporting

Guidance and Manufacturer's Declaration – Electromagnetic Immunity

The Reichert 7 is intended for use in the electromagnetic environment specified below. The customer or user of the Reichert 7 should ensure that it is used in such an environment.

Immunity Test	**IEC 60601 Test Level**	**Compliance Level**	**Electromagnetic Environment** - Guidance
Conducted disturbances induced by RF fields IEC 61000-4-6	3 Vrms 150 kHz to 80 MHz 6 Vrms in ISM bands between 150 kHz and 80 MHz 80% AM at 1 KHz	(V1) = 3 Vrms 150 kHz to 80 MHz (V1) = 6 Vrms in ISM bands between 150 kHz and 80 MHz 80% AM at 1 KHz	Portable and mobile RF communications equipment should be no closer to any part of the Reichert 7, including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter. Recommended Separation Distance: d=(3.5/V1)(√P) d=(3.5/E1)(√P) 80 to 800 MHz d=(7/E1)(√P) 800 MHz to 2.7 GHz Where P is the max output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in meters (m). Field strengths from fixed transmitters, as determined by an electromagnetic site survey, should be less than the compliance levels in each frequency range. Interference may occur in the vicinity of equipment marked with the following symbol.
Radiated RF Electromagnetic Fields IEC 61000-4-3	3 V/m 80 MHz to 2.7 GHz 80% AM at 1kHz	(E1) = 3 V/m 80 MHz to 2.7 GHz 80% AM at 1kHz	
	10 V/m 80 MHz to 2.7 GHz 80% AM at 1kHz	(E1) = 10 V/m 80 MHz to 2.7 GHz 80% AM at 1kHz	

Note 1: At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

Note 2: These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

* Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. The measured field strength in the location in which the ME Equipment or ME System should be observed to verify normal operation. If abnormal performance is observed, additional measures many be necessary, such as re-orienting or relocating the ME Equipment or ME System.

* Over the frequency range 150 kHz to 80 MHz, field strengths should be less then [V1] V/m.

* The ISM (industrial, scientific and medical) bands between 0,15 MHz and 80 MHz are 6,765 MHz to 6,795 MHz; 13,553 MHz to 13,567 MHz; 26,957 MHz to 27,283 MHz; and 40,66 MHz to 40,70 MHz. The amateur radio bands between 0,15 MHz and 80 MHz are 1,8 MHz to 2,0 MHz, 3,5 MHz to 4,0 MHz, 5,3 MHz to 5,4 MHz, 7 MHz to 7,3 MHz, 10,1 MHz to 10,15 MHz, 14 MHz to 14,2 MHz, 18,07 MHz to 18,17 MHz, 21,0 MHz to 21,4 MHz, 24,89 MHz to 24,99 MHz, 28,0 MHz, to 29,7 MHz and 50,0 MHz to 54,0 MHz.

Guidance Tables (continued)

Table 206 – Recommended Separation Distances between Portable and Mobile RF Communications Equipment for ME Equipment and ME Systems that are NOT Life-supporting.

Guidance and Manufacturer's Declaration - Electromagnetic Immunity

Recommended Separation Distances for between Portable and Mobile RF Communications Equipment and the Reichert 7

The Reichert 7 is intended for use in the electromagnetic environment in which radiated RF disturbances are controlled. The customer or user of the Reichert 7 can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF Communications Equipment and the Reichert 7 as recommended below, according to the maximum output power of the communications equipment.

Max Output Power of Transmitter (W)	Separation (m) 150kHz to 80 MHz Outside ISM Bands $d=(3.5/V1)(\sqrt{P})$	Separation (m) 150kHz to 80 MHz In ISM Bands $d=(10/3)(3.5/V1)(\sqrt{P})$	Separation (m) 80 to 800 MHz $d=(3.5/E1)(\sqrt{P})$	Separation (m) 800MHz to 2.7GHz $d=(7/E1)(\sqrt{P})$
0.01	0.1166	0.1944	0.1166	0.2333
0.1	0.3689	0.6149	0.3689	0.7378
1	1.1666	1.9444	1.1666	2.3333
10	3.6893	6.1489	3.6893	7.3786
100	11.6666	19.4444	11.6666	23.3333

For transmitters rated at a maximum output power not listed above, the recommended separation distance (d) in meters (m) can be estimated using the equation applicable to the frequency of the transmitter, where P is the maximum output power rating of the transmitter in watts (w) according to the transmitter manufacturer.

Note 1: At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

Note 2: These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects, and people.

Note 3: The compliance levels in the ISM frequency bands between 150 kHz and 80 MHz and in the frequency range 80 MHz to 2.7 GHz are intended to decrease the likelihood that mobile/portable communications equipment could cause interference if it is inadvertently brought into patient areas. For this reason, an additional factor of 10/3 has been incorporated into the formula used in calculating the recommended separation distance for transmitters in these frequency ranges.

Guidance Tables (continued)

Table 9 – Guidance and Manufacturer's Declaration
Electromagnetic Immunity
Immunity to Proximity Fields from RF Wireless Communications Equipment

Guidance and Manufacturer's Declaration - Electronic Immunity

The Reichert 7 is intended for use in the electromagnetic environment as specified below related to proximity fields from RF wireless communications equipment.

Immunity Test	IEC 60601Test Level							Compliance Level	Electromagnetic Environment -Guidance-
	Test Frequency (MHz)	Band (MHz)	Service (MHz)	Modulation	Maximum Power (W)	Distance (m)	Immunity Test Level (V/m)	Compliance Level	
Radiated RF IEC 61000-4-3	385	380-390	TETRA 400	Pulse Modulation 18 Hz	1,8	0,3	27	27 V/m at 0,3 m	d = 6/E √P where d = Minimum separation distance in meters E = Immunity test level in V/m P = Maximum power in Watts (W)
	450	430-470	GMR 460, FRS 460	FM ±5 kHz deviation 1 kHs sine	2	0,3	28	28 V/m at 0,3 m	
	710	704-787	LTE Band 13, 17	Pulse Modulation 217 Hz	0,2	0,3	9	9 V/m at 0,3 m	
	745								
	780								
	810	800-960	GSM 800/900, TETRA 800, iDEN 820, CDMA 850, LTE Band 1, 3, 4, 25; UMTS	Pulse Modulation 18 Hz	2	0,3	28	28 V/m at 0,3 m	
	870								
	930								
	1720	1700-1990	GSM 1800; CDMA 1900; GSM 1900; DECT; LTE Band 1, 3, 4, 25; UMTS	Pulse Modulation 217 Hz	2	0,3	28	28 V/m at 0,3 m	
	1845								
	1970								
	2450	2400-2570	Bluetooth WLAN, 802.11 b/g/n, RFID 2450, LTE Band 7	Pulse Modulation 217 Hz	2	0,3	28	28 V/m at 0,3 m	
	5240	5100-5800	WLAN 802.11 a/n	Pulse Modulation 217 Hz	0,2	0,3	9	9 V/m at 0,3 m	
	5500								
	5785								

Warranty

This product is warranted by Reichert Technologies (“Reichert”) against defective material and workmanship under normal use for a period of one year from the date of invoice to the original purchaser. (An authorized dealer shall not be considered an original purchaser.) Under this warranty, Reichert’s sole obligation is to repair or replace the defective part or product at Reichert’s discretion.

This warranty applies to new products and does not apply to a product that has been tampered with, altered in any way, misused, damaged by accident or negligence, or that has the serial number removed, altered or effaced. Nor shall this warranty be extended to a product installed or operated in a manner not in accordance with the applicable Reichert instruction manual, nor to a product that has been sold, serviced, installed or repaired other than by a Reichert factory, Technical Service Center, or authorized Reichert Technologies Dealer.

Lamps, bulbs, charts, cards and other expendable items are not covered by this warranty.

All claims under this warranty must be in writing directed to the Reichert factory, Technical Service Center, or authorized instrument dealer making the original sale and must be accompanied by a copy of the purchaser’s invoice.

This warranty is in lieu of all other warranties implied or expressed. All implied warranties of merchantability or fitness for a particular use are hereby disclaimed. No representative or other person is authorized to make any other obligations for Reichert. Reichert shall not be liable for any special, incidental, or consequent damages for any negligence, breach of warranty, strict liability or any other damages resulting from or relating to design, manufacture, sale, use or handling of the product.

PATENT WARRANTY
If notified promptly in writing of any action brought against the purchaser based on a claim that the instrument infringes a U.S. Patent, Reichert will defend such action at its expense and will pay costs and damages awarded in any such action, provided that Reichert shall have sole control of the defense of any such action with information and assistance (at Reichert’s expense) for such defense, and of all negotiation for the settlement and compromise thereof.

PRODUCT CHANGES
Reichert reserves the right to make changes in design or to make additions to or improvements in its products without obligation to add such to products previously manufactured.

CLAIMS FOR SHORTAGES
We use extreme care in selection, checking, rechecking and packing to eliminate the possibility of error. If any shipping errors are discovered:

1. Carefully go through the packing materials to be sure nothing was inadvertently overlooked when the unit was unpacked.
2. Call the dealer you purchased the product from and report the shortage. The materials are packed at the factory and none should be missing if the box has never been opened.
3. Claims should be filed within 30 days.

CLAIMS FOR DAMAGES IN TRANSIT
Our shipping responsibility ceases with the safe delivery in good condition to the transportation company. Claims for loss or damage in transit should be made promptly and directly to the transportation company.

If, upon delivery, the outside of the packing case shows evidence of rough handling or damage, the transportation company’s agent should be requested to make a “Received in Bad Order” notation on the delivery receipt. If within 48 hours of delivery, concealed damage is noted upon unpacking the shipment and no exterior evidence of rough handling is apparent, the transportation company should be requested to make out a “Bad Order” report. This procedure is necessary in order for the dealer to maintain the right of recovery from the carrier.

Notes

Notes

Manufactured By
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